Anton Flores
Camel Rock Casino / Tesuque Casino
Santa Fe, NM 87506

July 14, 2018

The Casino Institute
Chad Barnett
General Manager/CFO
Allyson Ott/CEO
8152 Miramar Road
San Diego, California 92126

To Whom It May Concern:

"It is with great pleasure that I write this letter of recommendation for The Casino Institute located in beautiful San Diego, California.

Chad Barnett and Allyson Ott are highly skilled and experienced professionals who know their business and the needs of the casinos and individuals they train. The training they administer is highly professional, thorough and even customizable for the individual; not to mention - fun!" Not only will students learn how to deal and supervise all of the most popular table games, but the focus of the "whys" is implemented into every aspect of the training so that the student understands the importance of the task at hand. From mechanics to game protection, the importance of a team effort and the necessity of providing excellent customer service, it is all emphasized and clearly laid out at The Casino Institute. Students can be assured that they will walk out of those doors with the skills and confidence to succeed in whatever new venture they plan to take on in the table games and casino profession.

I was particularly impressed with how personable Chad and Allyson are. It is not all about the training; it is about developing a relationship with their students and clients. Isn't that what business is all about?...Relationships? So, not only is The Casino Institute an excellent school that focuses on casino training, it is also a great model for any business in general in my strong opinion. This is evident by the continued connection they maintain with their students and clients. In my experience, they will also go out of their way to introduce the student to their network of clientele, casino personnel and great friends in general, like everybody is a part of an ever growing family.

I have been in the gaming business for 23 years and have attended uncountable training's, seminars, workshops, etc. My experience at The Casino Institute is one that will stick out and that I will hold onto throughout the remainder of my career.

Sincerely,

Anton Flores
Table Games Manager